



CLIENT

KITCHEN STUFF PLUS

APPLICATION

RETAIL, MULTI-SITE | 10 LOCATIONS



John Thompson
IT DIRECTOR,
KITCHEN STUFF PLUS

“We found the interface extremely intuitive and easy to understand. The ecobee customer service team was a pleasure to work with—
incredibly responsive and helpful.”

CHALLENGE

FIX A COSTLY OUTLIER

Founded in 1987, Kitchen Stuff Plus is a leading discount retailer of housewares. One of their stores had a higher heating and cooling bill than the others, making it the perfect location to pilot a thermostat management solution.

APPROACH

ALL THE DATA, ALL IN ONE PLACE

Kitchen Stuff Plus chose ecobee SmartBuildings over competitors for its diagnostics and reporting features. The central management capabilities also seemed promising for potentially misbehaving HVAC units.

Installation was simple and fast with a basic four-wire install. “The documentation that came with the units was thorough and easy to follow, so our team had the ecobees up and running very quickly,” said John Thompson, IT Director, Kitchen Stuff Plus.

OUTCOME

DIAGNOSTICS LIKE HVAC FORENSICS

Payback in 12 months

Saved 18% in electricity compared to previous year

Saved 27.5% in gas compared to previous year

Betting on SmartBuildings’ equipment diagnostics paid off: One rooftop unit was not working like the others. Its installation did not match the design blueprints, requiring more energy than it was supposed to in order to run.

In addition to fixing the problem, Kitchen Stuff Plus has realized significant bill decreases from standardizing all operating procedures. No more unnecessary costs from one-off system setting changes and on-site visits.